



Dear Valued Customer,

During these uncertain and challenging times, we would like to thank you for your patience and understanding. We appreciate your concerns and want to reassure you that you can continue to rely on B.A. International. Our services are being provided as normal, and we will continue to support you and your practice as needed.

The safety of our customers and our team is our highest priority, and we are following governmental guidance to help ensure that safety. To increase social distancing as we maintain operations, we have advised many of our team members to work from home where possible. We also have instituted extra social distancing and hygiene measures in our offices to keep our other essential departments running.

During this unprecedented time, we have postponed our lunch-and-learn sessions. However, our B.A. Sales, Customer Service and Technical teams are available to answer your questions and assist you during our normal opening hours.

Currently, the BA Yellow bag remains the best way to treat your handpieces to the BA service, but we will also be able to provide courier collections, if preferred. Please contact our Customer Service team to arrange this service.

Thank you again for your understanding, patience, and continued partnership with B.A. International.

Keep well and stay safe,

B.A. International